MILLIONS OF AMERICANS HAVE FOOD ALLERGIES.
LEARN MORE ABOUT HOW TO BE PREPARED.

Always let the guest make their own informed decision.

When a guest notifies you that someone in their party has a food allergy, **follow the four R’s:**

- **Refer** the food allergy concern to the chef, manager or person in charge
- **Review** the food allergy with the guest and check ingredient labels
- **Remember** to check the preparation procedure for potential cross-contact
- **Respond** to the guest and inform them of your findings

**IF A CUSTOMER HAS AN ALLERGIC REACTION,**
**CALL 911 AND NOTIFY MANAGEMENT**

To learn more, visit foodallergens.com