













## MILLIONS OF AMERICANS HAVE FOOD ALLERGIES.

LEARN MORE ABOUT HOW TO BE PREPARED.

Always let the guest make their own informed decision.

When a guest notifies you that someone in their party has a food allergy, **follow the four R's:** 

**Refer** the food allergy concern to the chef, manager or person in charge

**Review** the food allergy with the guest and check ingredient labels

**Remember** to check the preparation procedure for potential cross-contact

**Respond** to the guest and inform them of your findings

## **Sources of Cross-Contamination**

- cooking oils
- splatter and steam from cooking foods
- airborne dust
  cooking equipment
- appliances
  food
  flour
- contaminated utensils (spoons knives, spatulas, tongs, etc.)

When any tools, utensils or appliance come into contact with food allergens, **wash thoroughly in hot, soapy water.** 

## IF A CUSTOMER HAS AN ALLERGIC REACTION, CALL 911 AND NOTIFY MANAGEMENT

To learn more, visit foodallergens.com





DAIRY





FIN FISH