





October 19, 2021



## Tame the Tasks of Hiring and Onboarding

The labor crisis has restaurants desperate to find willing workers. As operators fill roles, they can avoid more headaches knowing how to manage hiring and onboarding. By focusing on two areas—new-hire paperwork and employee onboarding—you minimize the pain and give yourself more time to focus on running the business while finding people to work in it.

Source: Gordon Food Service Contributors

READ FULL STORY



# **Preferred Employer Tips**

Be that place people WANT to work at! Employee turnover is a battle that many owners face regularly. But is it a necessary battle? What if you could make some business changes that could ensure a happy team that then dramatically increases your employee retention?

Click the link for some tips to help get you out of the nonstop circle of recruiting, hiring and training. Create a business brand that generates positive word of mouth for being known as the preferred employer in your community.

Source: Wisconsin Restaurant Association





## How Your Workplace Culture Influences Employee Retention

If you missed last month's webinar on the critical role culture plays in employee retention, here's a link to the full recording.

The panel represented diverse markets, but all share the same philosophy on workplace culture and what they feel confident saying will perform for the long haul.

Source: Wisconsin Restaurant Association

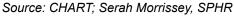


#### FULL RECORDING



# Creating a Hospitality Workplace That Supports Mental Wellness

In hospitality, we know all too well the pressures of our industry. For those of us in the hotel world, the operation never stops; the doors never close until we are sold, torn down, or foreclosed upon. The daily realities of our business include odd hours, unpredictable schedules, low wages, lack of full benefits, and requirements to always "be on." Even as trainers, we often teach our team members that they are on "stage" – to leave problems and personal issues at the door. But as whole people, we can't just pick and choose which piece of us to leave at the door.







# Upcoming Webinars...

"Navigating New Opportunities: Helping Small Business Claim the Employee Retention Credit"

#### Thursday, October 21st at 9:00 am

Presented by: Tony Jalan & Richard Adams, Heartland Payment Systems

Are you overlooking the Employee Retention Tax Credit (ERTC)? In 2020, most employers could not qualify for the ERTC if they had already received a Paycheck Protection Program (PPP) loan. However, that restriction was removed and other changes were made when the

Consolidated Appropriations Act was signed into law on Dec. 27, 2020.



The ERTC is expiring at the end of 2021, but there's still time for eligible businesses to claim the credit. During this webinar, you will learn how to get your ERC back from Q2 of 2020 through current quarters, the option to amend any quarterly 941s and how to best financially support both your business and your team.



"Diversity, Inclusion and Bias (DIBS): Measure Progress. Improve Performance. Increase Productivity"

Thursday, November 9<sup>th</sup> at 9:00 am

Presented by: Dr. James Pogue, National Keynote Speaker & Consultant

Does your organization need to be able to measure its success with Diversity, Inclusion and Unconscious Bias (DIBs) efforts? Our Diversity, Inclusion and Bias (DIBs)™ Model will help you do just that. Hear the latest research around Bias and its impact in the workplace. Learn the best practices for leading change during uncomfortable times with sensitive topics and thoroughly understand the Business Case and Value Propositions connected to Diversity, Inclusion and Unconscious Bias.





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