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12 Reasons Conscious Leaders Take Playfulness Seriously

One aspect of living well that I have learned from indigenous cultures is that they highly regard humor. Being playful and childlike and not taking oneself too seriously are virtues that help people get through conflicts and challenging situations.



As we grow up, we too often lose touch with the spirit of play — but playfulness is an essential aspect of leadership.

Source: Runa Bouius, The People Development Magazine

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Tips for Delivering The Benefits Restaurant Employees Want and Need

There are ways restaurants can better position themselves to weather the Great Resignation.

It's been quite a rollercoaster ride for the restaurant industry over the past few years. From a quick adjustment to drive-thru and delivery that accelerated business and profits at the start of the pandemic to the Great Resignation that is leaving restaurants hemorrhaging workers and constantly short-staffed, it's been a struggle for management to keep up.



Adding to the never-ending struggles, restaurants—particularly quick-service locations—are now faced with mounting increases in costs for ingredients and supplies combined with a slowdown in business as consumers become more frugal in the face of rising inflation. Plus, restaurants must deal with significant administrative

tasks, including the need to offer insurance for their workforce or face aggressive IRS action for non-compliance with Affordable Care Act (ACA) requirements.

Source: QSR/Outside Insights, Derek Moore

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15 Restaurant Management Tips to Improve the Way You Work

Restaurant management tips often deal with ways to streamline the day-to-day operations of the restaurant itself. But what about you—the manager—who dictates those day-to-day operations? Could you use some tips to help you manage better? Of course, you could. We all could.



Working on yourself is as important as, if not more important than, working on the operations of the business. That's because everything you do affects some aspect of the restaurant—from the food quality to the atmosphere to the employee demeanor.

So instead of looking for ways to improve the business, let's look for ways to improve ourselves and our management style. If we do that, everything around us will improve as well. This article will consider 15 restaurant management tips that can get you on the path to managerial success.

Source: Sling, by Toast

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Does Your Business Qualify for the ERC? It's Worth it to Find Out!

The **Employee Retention Credit (ERC)** is a federal initiative designed to help businesses that have been impacted by the pandemic. You likely qualify for up to \$26,000 per employee in ERC

funds, retroactive to 2020 tax year. PPP recipients can qualify.

The Wisconsin Restaurant Association is making it easy for you to claim your ERC cash. We've partnered with Adesso Capital - a firm that specializes in ERC filing for the hospitality industry - to offer expedited ERC filing services for our members.

NOTE: Adesso Capital is the only company selected as WRA's Preferred ERC partner.

Visit the [Wisconsin Restaurant Association's ERC Support Center](#) to get started

More Info

Top Questions Job Candidates Ask at the End of an Interview

When you're getting ready to interview potential job candidates, you'll likely spend some time reviewing and planning what questions to ask. This is an important step in preparing for interviews, but it's vital to remember that your



questions aren't the only ones that matter. You should also prepare for any questions candidates may have about the role or the company as a whole.

While you can't predict every question a candidate might ask, you can prepare to answer common questions to the best of your ability. Here are some of the top questions candidates ask at the end of an interview.

Source: Society Insurance Team

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