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July 12, 2022

## Chilis to Offer New Employment Program for Military Members

The National Restaurant Association Educational Foundation (NRAEF) announced that Brinker International, Inc., one of the world's leading casual-dining restaurant companies, is the NRAEF's first



SkillBridge employer, offering the innovative management training program in its Chili's Grill & Bar restaurants. SkillBridge provides military servicemembers with the specialized training they need to transfer into successful restaurant, foodservice, and hospitality careers.

Source: FSR Magazine

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## Dysfunctional Organizational Communications

After three decades as a business improvement consultant, you'd think I would have gotten used to how poor the communications are in some organizations, but it still

shocks me. I talk with senior managers who tell me they have no clear idea of their company's vision or direction.

Sit in meetings and watch people skirt around essential issues, ignore significant problems, and avoid any level of confrontation, even if it would be productive.

I have interviewed thousands of employees who almost all report that they wish they got more information and better communication from their managers.

Communication is key! Click on the Read More link below to read the blog in its entirety.

*Source: John Spence*

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## Complainers: 5 Ways to Limit the Garbage People Pour Into Your Ears

How much time do you spend listening to complainers? Too much.

Cy Wakeman's research with one company showed employees spent almost 2.5 hours a day dealing with drama. Drama most often came from b\*tching, moaning, and whining (BMW).



Complainers feel powerful pouring garbage in your ears. You mistakenly think you're helping when you listen to complainers.

Powerless complainers expect people with power to fix their problems. When you fix someone's problems for them, you teach them to run to you the next time they need something fixed.

"You encourage weakness when you solve people's problems – when they could solve their own."

*Source: Leadership Freak*

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## New Membership Service: Federal Assistance with No Payback Requirement

The **Employee Retention Credit (ERC)** is a federal initiative designed to help businesses that have been impacted by the pandemic. You likely qualify for up to \$26,000 per employee in ERC

funds, retroactive to 2020 tax year. PPP recipients can qualify.

### The Wisconsin Restaurant Association is making it easy for you to claim your ERC cash

We've partnered with Adesso Capital—a firm that specializes in ERC filing for the hospitality industry—to offer expedited ERC filing services for our members.

[Watch this short video to learn how to claim your ERC cash](#)

[Visit the Wisconsin Restaurant Association's ERC Support Center to get started](#)

## 5 Meaningful Benefits to Attract Quality Employees

It's no secret that the role benefits play in attracting quality employees is growing. Benefits are now viewed as equally important as salary in today's world.



In the past, salary had been highlighted as the key component of an individual's job. Benefits are vital for the recruitment portion of bringing on employees. It's also critical for retaining employees; if a competitor offers a benefit, your employees could jump ship. So with all the talk of benefits, and new niche ones being introduced every day, what are the five most meaningful benefits you should be offering?

Let's dig into it – click the Read More link below to dive deep into all 5 meaningful benefits.

*Source: Society Insurance Human Resources*

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